# Recreation

## **Calavera Hills Community Center**

2997 Glasgow Drive • Carlsbad, CA 92010 • 602-4680

Monday - Thursday: 7:30 am - 5:30 pm Friday - Sunday: 8 am - 5 pm

# Stagecoach Community Center

3420 Camino de los Coches • Carlsbad, CA 92009 • 602-4690

Monday - Thursday: 7:30 am - 5:30 pm Friday - Sunday: 8 am - 5 pm

## **Harding Community Center**

3096 Harding St. • Carlsbad, CA 92008 • 602-7510

Monday - Thursday: 7:30 am - 5:30 pm

Friday - Sunday: 8 am - 5 pm

All Community Centers are closed on City holidays.

All community centers offer evening and weekend classes and rentals by appointment only.

## **Leo Carrillo Ranch Historic Park**

6200 Flying LC Lane • Carlsbad, CA 92009 • 476-1042

Tuesday - Saturday: 9 am - 6 pm Sunday 11 am - 6 pm

Closed Mondays and City holidays. Free admission. Extended hours may be arranged for facility rentals.

#### **Senior Center**

799 Pine Avenue • Carlsbad, CA 92008 • 602-4650

Monday - Thursday: 7:30 am - 5:30 pm

Friday 8 am - 5 pm

Closed on City holidays. Evening and weekend classes and rentals by appointment only.

#### **Community Swim Complex**

3401 Monroe Street • Carlsbad, CA 92008 • 602-4685

Monday - Friday: 6 am - 7 pm

Weekends: 12 - 4 pm

Please call to confirm pool availability due to classes, programs and rentals.



## "Live A Healthy Life ... Recreate"

The Recreation Department helps people to "Live a Healthy Life ... Recreate." Look for the \(\formall^\*\) within this guide to locate classes or activities that offer a health and wellness benefit to the participant.

One of the most important issues communities face today is a staggering increase in the rates of obesity and chronic disease. Throughout San Diego County, parks and recreation agencies have joined together in a campaign to create healthy communities and provide extended opportunities for residents to be physically active. For more information on the Greater San Diego Recreation and Parks Coalition for Health and Wellness, please contact Lori Swenck at 602-4680.

## **Customer Survey Questions Online**

Your feedback is important. Please go to the Recreation Department home page at www.carlsbadca.gov/recreation and look under general information for the survey section.

As our customer, your input provides valuable feedback to enhance our service. We appreciate your comments and your support of our efforts.

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## Just click!

www.CarlsbadConnect.org is connecting the Community of Carlsbad with the many programs and services that the City of Carlsbad Recreation Department has to offer.

You will need your ClientID and family PIN number before you can register for a class, program or trip. Please contact any community center to receive your secure ClientID and PIN for on-line registration.

To learn more about registration, please go to CarlsbadConnect.org and then click on the CarlsbadConnect icon. This will take you into the registration program. The help desk tab has a list of questions and answers that will help you to become familiar with the registration process.

## **Information and Registration**

The City of Carlsbad Recreation Department offers a variety of enrichment programs designed for your enjoyment. On-line registration is available at www.CarlsbadConnect.org. Contact us via the web or call our CarlsbadConnect Help Line to report any problems with the website at 602-7510.

## **Three Registration Dates**

Registration dates are for all Recreation programs: aquatics, camps, classes, senior classes and Senior Safari excursions, special events and trips. Registration will stay open until the classes are full. Please add your name to the waitlist if a class is full so that we will be able to plan for future classes.

The only classes not offered on-line are priority preschool and dance classes.

- Wednesday, May 14th, 7:00 am
   Resident on-line registration enrollment date.
- 2. Monday, May 19th, 7:30 am

  Resident mail-in, walk-in, phone-in registration enrollment date.
- 3. Wednesday, May 21th, 7:30 am

Non-resident on-line registration enrollment date. Mail-in, walk-in, phone-in will be available at any of our community centers starting at 7:30 am.

All correspondence regarding program registration should be referred to the appropriate site. Mail registration forms to the appropriate community centers as follows (off-site classes may be mailed to any center). For all other Recreation programs, the Community Centers are available to answer questions and help you sign-up for programs.

- For classes at Scout House, Heritage Hall, The Granary, Rancho Carlsbad G.C., Kruger House, Harding Center, Leo Carrillo Ranch Historic Park and Poinsettia:
  - Harding Community Center 602-7510
- For classes at Calavera Center and Laguna Riviera Park:
   Calavera Hills Community Center 602-4680
- For classes at Stagecoach Center:
   Stagecoach Community Center 602-4690

## **Registration Policy**

Preregistration is required for all listed Recreation activities. Programs are filled on a first-come, first-served basis with waiting lists as necessary for each session period. An exception exists for the following programs: Ballet, Hip Hop, Tap & Jazz, and Preschool. For these programs, Carlsbad residents will have priority and additional restrictions may apply. See the corresponding program descriptions for details.

## **Waitlist Policy**

If an opening occurs in a class we will offer the class to the first Carlsbad resident on the waitlist. We will call and leave a message that an opening is available. You will have 24 hours to respond to our call and then we will call the next person on the list. Priority will be given to Carlsbad residents. Once the class is less than 24 hours out from starting, we will call down the waitlist and the first person to respond will be able to enroll in the class. We appreciate your patience and understanding with this process.

## **Priority Classes**

Priority Classes (Teacher Discretion) have been established in programs where the class levels are a continuation of the previous skills. These classes require demonstrated mastery of skills for the safety of the child and an opportunity for enhanced skill development.

Open enrollment month is in August for Dance classes that start in September.

Priority classes that will be offered on-line are indicated by a **cc**.

## **Program Changes**

Class schedules, fees, instructors, policies and procedures are subject to change. If class minimums are not reached, classes are subject to cancellation.

## **Open Enrollment Locations and Months**

- Dance class open enrollment will be processed at the Calavera Hills Community Center
- Preschool/Parent Toddler will be processed at Stagecoach Community Center

Note: Individuals currently enrolled in the following classes have priority to re-register until open enrollment.

Priority Classes Open Enrollment Month On-line Registration

Dance August Open enrollment month only

Preschool/Parent Toddler May Not available

## **Opportunity Grants**

Every child deserves the opportunity to learn, explore and have fun. Our Opportunity Grants program provides access to Recreation programs for families that may not otherwise be able to afford it.

### **Child Safety**

For your child's safety, please make sure class is in session and the instructor is present before leaving your child. Parents or guardians are responsible for picking up their children at the end of class.

## **Alternate Classes, Substitutions**

For Drop-in and Mail-in registration, please use the Registration Form. In the event you are unable to register as requested, we will contact you for an alternative. If you are unable to choose an alternative, we will return your check.

## **Proof of Residency**

Carlsbad residents must show proof of residency with one of the following:

- Property tax papers (original or photocopy with registrant's or participant's name). Note: A business OWNER who can show both proof of ownership and property tax payment will qualify, or proof of homeowner's tax exemption, but not employees of the business.
- Utility/telephone bill (showing participant's/registrant's address)
- 3. Rental receipt/lease
- 4. Imprinted address on check (not acceptable if handwritten or with P.O. Box)

AND a photo I.D.

Please include a copy of document used for proof of residency. Once you have shown proof of residency at one of the Community Centers, you can set up your on-line ClientID and Family PIN over the phone or in person.

To see class schedules on-line, sign-up on-line or for more detailed class descriptions, please visit www.CarlsbadConnect.org

## **Refund Policy**

When the City cancels a fee supported Recreation program, the participant or payee shall be eligible for a full refund.

When a registrant requests a refund prior to the second scheduled class or by trip deadline date and paid their registration by check or cash, the refund will be granted minus a Cancellation Check Processing Fee of \$20, and the prorated fee for the first attended class. If Visa or MasterCard was used to pay the registration fee, the refund will be granted minus the prorated fee for the first attended class.

If the registrant prefers to have a credit to avoid the Cancellation Check Processing Fee, a credit will be issued regardless of method of payment. The credit is good for 12 months from date of issue, and may be used for any Recreation Department program. After 12 months, any unused credits will be written off. Once a credit is issued, it cannot be exchanged for a refund.

Beginning on the second class date, no refunds or credits will be given.

If a registrant fails to attend a program after it begins, the registrant is not entitled to a refund.

There are NO CASH REFUNDS. All refunds will be mailed approximately two to three (2-3) weeks after a request for refund is received.

Some programs may have specialized refund policies. Please check with staff if you have questions. Thank you!

#### **Returned Checks**

A \$35 service fee will be charged for all checks returned for insufficient funds.

## **Holidays**

Classes are not held on holidays. Makeups are normally on break weeks. Consult your instructor for the exact day and time.

Friday, July 4 ......Independence Day

## **Legend for Class Information**

c Class

R/NR Carlsbad Resident / Non-Resident

Term Duration of the class (example: 6 classes or 3 months)

## City of Carlsbad • Recreation Department Summer 2008 Registration Form

PLEASE PRINT IN INK AND FILL OUT COMPLETELY

The City's Liability Waiver must be completed, signed and returned before the activity start date or participation will not be allowed. Thank you for your cooperation.

Primary A	dult Contact									
LAST NAME _			FIRST NAME							
ADDRESS										
CITY			STATE			ZIP				
HM PHONE		WK PHONE EMAIL EMAIL EMAIL CHECK HERE IF YOU PREFER NOT TO RECEIVE OUR ELECTRONIC M								
EMERGENCY C	ONTACT	CHEC								
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ACTIVITY #	ACTIVITY NAME	PARTICIPANT'S NAME (1st & Last)	DOB	M/F	DAY	TIME	LOCATION	START DATE	FEE	
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Do you req	uire any special accon	nmodations to participate in the progra	ım you a	re inte	rested i	n? If so,	, please che	ck here	. 🗌 🕹	
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$\square$ Cash $\square$ Check: Make checks payable to "City of Carlsbad." $\square$ Charge										
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I permit the	Recreation Departm	ent to use and publish photographs an	d/or vide	otapes	of me	and/or	my children	for pu	rposes of	
		the community and to promote the re- ase such photographs and/or videota								
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Release Fr	om Liability and Inc	demnification (Please read before si	gning.)							
I agree to w	aive and release the C	ity of Carlsbad (which includes its officers	, employe	ees, ag	ents, vo	lunteers	, and electe	d and a	ppointed	
		of action, damages, losses, liabilities, of damage or death arising out of my or								
regardless o	of whether the perso	nal injury, property damage or death	was caus	ed by	the neg	gligence	of the Cit	y of Cai	rlsbad or	
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		E DANGEROUS TO ME OR MY CHILD A								
MY OR MY	CHILD'S INJURY IN A	NY LEGAL ACTION. I ALSO UNDERSTA	ND THAT	NO CI	TY EMP	LOYEE	OR AGENT	IS AUTI	HORIZED	
TO MODIFY	THIS WAIVER. I CER	TIFY THAT I HAVE PERSONALLY READ	AND UN	DERST	AND TH	iis Wai	VER AND R	ELEASE		
SIGNATURE				DATE						

#### **Medical Emergency Release**

In the event of sudden illness, accident or injury which may occur while said minor is engaged in activity supervised by the representatives, agents or assignees, when neither the parents, guardian or designated family physician can be contacted, I hereby give my consent pursuant to California Civil Code #25.8 for emergency treatment as shall be necessary under circumstances by any physician licensed under the Laws of the State of California in consideration of my or my child's participation in the activity, I hereby release and discharge the City of Carlsbad (which includes its officers, employees, agents, and elected and appointed officials) from any and all claims for personal injury.

Signature	DATE				
Family Physician	Phone				
Insurance Company					
Pertinent medical history information (Epilepsy, diabetes, allergies, etc.) Yes No. If yes, explain:					
Parent Emergency Phone #	In case of emergency (if parent cannot be contacted) please notify:				
Name	Phone				
Name	Phone				
My child takes the following medications on a	regular basis:				
Medicine	Time GivenDosage				
Staff is not permitted to dispense any medication not p	rescribed by a physician. A physician's note must accompany the medication that is to be dispensed.				

#### **Code of Conduct Release**

The City of Carlsbad Recreation Department encourages a safe and healthy atmosphere by supporting an environment free from: Drugs or Alcohol, Violence, Intimidation, or Harassment, Gambling or Solicitation, Profanity, or Abusive Language, Vandalism or Property Damage. This code of conduct applies to all participants, spectators, visitors, facility users, organizations or groups, staff and volunteers in any and all Carlsbad Recreation Department Activities, Programs, Field and Facility Uses.

Violation of this Code of Conduct may result in disciplinary action up to and including immediate and permanent expulsion from Carlsbad Recreation Programs, cancellation of any facilities or field reservations, forfeiture of any and all fees, and financial or other restitution for any damage. Acts conducted by a minor are the responsibility of the parent or guardian. I have read and agree to abide by the City of Carlsbad's Code of Conduct and accept responsibility for any acts on behalf of my child in violation of this code.

\_\_\_\_\_(Please Initial)



"Creating Community through People, Parks & Programs"